



Consumers who have a qualifying service/repair of parts and labor, of \$20 or more, at a participating Pronto Auto Service Center may qualify for Roadside Assistance Reimbursement of up to \$90 cash back. Reimbursement coverage is limited to the vehicle serviced at the time of the qualifying repair.

PROGRAM TERMS

- **You must register the qualifying service/repair online at www.ProntoCarCare.com within 30 days to receive a Roadside Assistance Reimbursement Pre-approval Certificate. Once registered the certificate will be emailed to you with instructions on how to handle a roadside assistance reimbursement, should the need arise.**
- Roadside Assistance Reimbursement is good for one reimbursement of up to \$90 towards a tow, jump start, lock-out, flat tire assistance, or fuel service (see exclusions) for one year from date of original qualifying service. Coverage begins 24-hrs after online registration. One reimbursement of a roadside assistance service is allowed per year, per vehicle. Only the covered vehicle is eligible under this program. Vehicle information listed on the service/repair invoice must match the roadside assistance service ticket and the pre-approval certificate. Reimbursement is made on the service call; not on parts, fluids, or fuel (see exclusions).
- **The consumer is responsible for finding a roadside assistance provider.** This reimbursement program will not recommend providers. This reimbursement program is not a tow provider. This Roadside Assistance Program will only reimburse the consumer, not the service center.
- The Roadside Assistance Reimbursement Pre-approval Certificate will instruct you to mail a legible copy of the original service/repair ticket, a legible copy of the roadside assistance service/repair receipt, and the original roadside assistance pre-approval reimbursement certificate to TPN, Roadside Assistance Division, within 30 days of the roadside service date. **Both tickets must include the consumers name, mailing address, phone, vehicle information, and date of service.**
- This is not a warranty program. This program is not transferable.
- **Covered vehicle:** The vehicle serviced at the time of the original repair. Vehicle information will be required to match all tickets.
- **Exclusions to reimbursement include, but may not be limited to: Parts, fluids, fuel, keys, batteries, tires, installation of parts/materials, vehicles involved in an accident, or impound towing. Claims for reimbursement received after 30 days of the roadside service will not qualify for reimbursement.**
- **Roadside service on the qualifying vehicle must be provided by a licensed Roadside provider or licensed service center.**
- **Vehicles which do not qualify under this reimbursement program include, but may not be limited to: Motor Homes of any type, off-road, recreational, or high-performance vehicles.**
- **TPN, Roadside Assistance accepts no liability with the service provider the consumer chooses for service.**
- **TPN, Roadside Assistance has the right to cancel or modify the terms of this program without notice.**

* If you do not have internet access to register for your pre-approval certificate, please mail a copy of the original service/repair invoice to:

TPN, Roadside Assistance Division
2601 Heritage Avenue
Grapevine, TX 76051

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