



A BETTER IQ WITH DELPHI'S AUTOIQ

Whether you are a shop owner or service writer, you can use Delphi's Auto/IQ to demonstrate to your customers the purpose, functionality and service requirements of a given vehicle system.

What is Delphi Auto/IQ? It's an interactive program that explains repair and service procedures to the customer in a language vehicle owners can understand; what the parts are, what needs to be fixed and how to properly maintain the part. This information strengthens communication between shops and customers, allows shop owners to better explain service procedures, as well as validate individual labor expenses.

This powerful tool benefits both repair personnel and shop customers. By following clearly defined links to all major vehicle systems, the user can specify the area about which they would like more information.

Delphi Auto/IQ helps its customers sell maintenance and repair services by increasing customer loyalty in these service centers. Auto/IQ has the ability to help increase service retention and revenue. This Interactive Compact Disc (ICD) includes automotive terms and systems operations and is also great for training new employees.



THE FOLLOWING ARE THE EIGHT MAJOR VEHICLE SYSTEMS COVERED ON AUTO/IQ:

1. Fuel Management
2. Engine Management
3. Heating and Cooling
4. Ignition Systems
5. Brakes
6. Suspension and Steering
7. Engine Mechanical
8. Evaporative Emissions

Within these eight groups there are up to 17 videos and diagrams per group explaining the features and function of the system components.

To view a demo version of Auto/IQ, go to:

www.Pronto-Net.com

